

## TERMS AND CONDITIONS

of the company

**NORDBEANS s.r.o.**

registered office: 1. máje 868/11, Liberec 460 01, Czech Republic

Company ID: 04327250

registered in the Commercial Register maintained by the Regional Court in Ústí nad Labem,  
Section C, File 36134

for the sale of goods through the online store located at the internet address

[www.nordbeans.cz](http://www.nordbeans.cz)

### 1. Introductory Provisions

These terms and conditions (hereinafter referred to as the "Terms and Conditions") of the company NORDBEANS s.r.o., with its registered office at 1. máje 868/11, Liberec III-Jeřáb, 460 07 Liberec, registered with the Regional Court in Ústí nad Labem, file number C 36134 (hereinafter referred to as the "Seller"), regulate the mutual rights and obligations of the contracting parties arising in connection with or based on a purchase contract (hereinafter referred to as the "Purchase Contract") concluded between the Seller and another natural person (hereinafter referred to as the "Buyer") through the Seller's online store. The online store is operated by the Seller on the website located at [www.nordbeans.cz](http://www.nordbeans.cz) (hereinafter referred to as the "Website") through the interface of the Website (hereinafter referred to as the "Web Interface of the Store"). These Terms and Conditions do not apply to cases where the person intending to purchase goods from the Seller is a legal entity or a person acting in the course of their business activity or within the scope of their independent practice of a profession when ordering goods.

- 1.1. Provisions differing from these Terms and Conditions may be agreed upon in the Purchase Contract. Such differing provisions in the Purchase Contract take precedence over the provisions of these Terms and Conditions.
- 1.2. The provisions of these Terms and Conditions form an integral part of the Purchase Contract. The Purchase Contract and these Terms and Conditions are drawn up in the Czech language. The Purchase Contract may be concluded in the Czech language.
- 1.3. The Seller reserves the right to amend or supplement the Terms and Conditions. Such amendments or supplements do not affect the rights and obligations arising during the validity period of the previous version of the Terms and Conditions.

### 2. User Account

- 2.1. Based on the Buyer's registration on the Website, the Buyer may access their user interface. From their user interface, the Buyer can place orders for goods (hereinafter referred to as the "User Account"). If the Web Interface of the Store allows it, the Buyer can also place orders without registration directly via the Web Interface of the Store.
- 2.2. When registering on the Website and placing orders, the Buyer is required to

provide accurate and truthful information. The Buyer is obligated to update the information provided in the User Account in case of any changes. The information provided by the Buyer in the User Account and when placing orders is considered correct by the Seller.

- 2.3. Access to the User Account is secured by a username and password. The Buyer is required to maintain confidentiality regarding the information necessary to access their User Account.
- 2.4. The Buyer is not entitled to allow third parties to use the User Account.
- 2.5. The Seller may cancel the User Account, particularly if the Buyer has not used their User Account for more than 1 calendar year, or if the Buyer violates their obligations arising from the Purchase Contract (including these Terms and Conditions).
- 2.6. The Buyer acknowledges that the User Account may not be available continuously, especially with regard to the necessary maintenance of the Seller's hardware and software equipment or the necessary maintenance of third-party hardware and software.

### **3. Conclusion of the Purchase Contract**

- 3.1. All presentation of goods placed in the Web Interface of the Store is of an informative nature, and the Seller is not obliged to conclude a Purchase Contract regarding these goods. The provisions of Section 1732(2) of the Civil Code do not apply. prezentace zboží umístěná ve webovém rozhraní obchodu je informativního charakteru a prodávající není povinen uzavřít kupní smlouvu ohledně tohoto zboží. Ustanovení § 1732 odst. 2 občanského zákoníku se nepoužije.
- 3.2. The Web Interface of the Store contains information about the goods, including the prices of individual items and the costs of returning the goods if they cannot be returned by ordinary postal means due to their nature. The prices of the goods are listed, including value-added tax and all related fees. The prices of the goods remain valid as long as they are displayed in the Web Interface of the Store. This provision does not limit the Seller's ability to conclude a Purchase Contract under individually agreed terms.
- 3.3. The Web Interface of the Store also contains information about the costs associated with packaging and delivering the goods and the methods and estimated times of delivery. The information about packaging and delivery costs applies only in cases where the goods are delivered within the Czech Republic. If the Seller offers free shipping, the Buyer's right to free shipping arises only after payment of the minimum total purchase price of the delivered goods as specified in the Web Interface of the Store. If the Buyer partially withdraws from the Purchase Contract and the total purchase price of the goods for which the contract is not withdrawn does not reach the minimum amount required for free shipping, the Buyer loses the right to free shipping and is obliged to pay the shipping costs to the Seller

- 3.4. To order goods, the Buyer fills out an order form in the Web Interface of the Store. The order form contains, in particular, information about:
- 3.4.1. The ordered goods (the ordered goods are “inserted” by the Buyer into the electronic shopping cart of the Web Interface of the Store),
  - 3.4.2. The method of payment for the purchase price of the goods, details of the required method of delivery of the ordered goods, and
  - 3.4.3. Information about the costs associated with the delivery of the goods (collectively referred to as the “Order”).
- 3.5. Before sending the Order, the Buyer is allowed to check and change the data entered into the Order, including the ability to detect and correct errors made during the data entry. The Buyer sends the Order to the Seller by clicking the “Submit Order” button. The information provided in the Order is considered correct by the Seller. The Seller will immediately confirm receipt of the Order to the Buyer via email, to the email address provided in the User Account or in the Order (hereinafter referred to as the “Buyer’s Email Address”).
- 3.6. The Seller is always entitled, depending on the nature of the Order (quantity of goods, amount of the purchase price, estimated shipping costs), to request additional confirmation of the Order from the Buyer (e.g., in writing or by phone).
- 3.7. The contractual relationship between the Seller and the Buyer is established upon delivery of the acceptance of the Order (acceptance), which the Seller sends to the Buyer via email to the Buyer’s Email Address.
- 3.8. The Buyer agrees to the use of remote communication means for concluding the Purchase Contract. The costs incurred by the Buyer when using remote communication means in connection with concluding the Purchase Contract (internet connection costs, telephone call costs) are borne by the Buyer, and these costs do not differ from the basic rate.

#### **4. Price of Goods and Payment Terms**

- 4.1. The price of the goods and any costs associated with the delivery of the goods under the Purchase Contract can be paid by the Buyer to the Seller in the following ways:
- 4.2. ☐ In cash at the Seller’s premises at NORDBEANS & DOK, Nákladní 431, 460 07 Liberec;

- ☐ In cash on delivery at the location specified by the Buyer in the Order;
- ☐ By bank transfer to the Seller's account No. 115-3550390297/0100, maintained at Komerční banka (hereinafter referred to as the "Seller's Account");
- ☐ By cashless payment via a payment card;
- ☐ In cash or by payment card upon personal collection at the parcel collection point;
- ☐ Through credit provided by a third party.

- 4.3. Along with the purchase price, the Buyer is required to pay the Seller the costs associated with packaging and delivery of the goods in the agreed amount. Unless expressly stated otherwise, the purchase price is deemed to include the costs associated with the delivery of the goods.
- 4.4. The Seller does not require any advance payment or similar payment from the Buyer. This does not affect the provisions of Article 4.7 of the Terms and Conditions regarding the obligation to pay the purchase price in advance.
- 4.5. In the case of payment in cash, on delivery, or at the parcel collection point, the purchase price is payable upon receipt of the goods. In the case of a cashless payment, the purchase price is due within the timeframe specified in the payment details.
- 4.6. For cashless payments, the Buyer is required to pay the purchase price of the goods using the variable symbol specified in the payment instructions. The obligation to pay the purchase price is fulfilled when the corresponding amount is credited to the Seller's Account.
- 4.7. The Seller is entitled, particularly in cases where the Buyer does not confirm the Order additionally (as per Article 3.6), to require payment of the full purchase price before dispatching the goods to the Buyer. The provisions of Section 2119(1) of the Civil Code do not apply.
- 4.8. Any discounts from the price of goods provided by the Seller to the Buyer cannot be combined unless explicitly agreed otherwise.
- 4.9. If it is customary in business practice or stipulated by legal regulations, the Seller will issue a tax document – an invoice – to the Buyer regarding payments made under the Purchase Contract. The Seller is a value-added tax (VAT) payer. The tax document – invoice – will be issued by the Seller to the Buyer after payment of the price of the goods and will be sent electronically to the Buyer's Email Address.

## **5. Withdrawal from the Purchase Contract**

- 5.1. The Buyer acknowledges that, according to the provisions of Section 1837 of the Civil Code, it is not possible to withdraw from a Purchase Contract regarding:

- 5.1.1. Goods made to the Buyer's specifications or customized for their personal needs,
  - 5.1.2. Perishable goods or goods with a short shelf life, as well as goods that were irreversibly mixed with other goods after delivery due to their nature,
  - 5.1.3. sealed goods that, for health protection or hygiene reasons, are not suitable for return once the seal has been broken by the Buyer, and
  - 5.1.4. Audio or video recordings or computer software in a sealed package if the Buyer has unsealed it.
- 5.2. Unless specified otherwise in Article 5.1 or if the withdrawal is not otherwise prohibited, the Buyer has the right to withdraw from the Purchase Contract in accordance with Section 1829(1) and (2) of the Civil Code within fourteen (14) days from the day:
  - 5.2.1. The Buyer or a third party other than the carrier takes possession of the goods,
  - 5.2.2. The Buyer or a third party takes possession of the last piece of goods in the case of an order comprising multiple separate items, or
  - 5.2.3. The Buyer or a third party takes possession of the last part or batch of goods in the case of delivery in parts or batches.
- 5.3. To withdraw from the Purchase Contract, the Buyer must notify the Seller within the timeframe specified in Article 5.2 of the Terms and Conditions. The Buyer may use the standard withdrawal form provided by the Seller, which is attached to these Terms and Conditions. The withdrawal notice can be sent to the Seller's business address or electronic email address at [info@nordbeans.cz](mailto:info@nordbeans.cz).
- 5.4. Upon withdrawal from the Purchase Contract, the Purchase Contract is canceled from the outset. The Buyer must return the goods to the Seller without undue delay, but no later than fourteen (14) days after withdrawal from the contract unless the Seller offers to collect the goods themselves. The time limit is met if the Buyer sends the goods back before the 14-day period expires. If the Buyer withdraws from the Purchase Contract, the Buyer bears the costs of returning the goods to the Seller, even in cases where the goods cannot be returned by normal postal means due to their nature.
- 5.5. V If the Buyer withdraws from the Purchase Contract, the Seller will refund the money received from the Buyer within fourteen (14) days of the withdrawal, using the same payment method that the Buyer used, unless explicitly agreed otherwise. The Seller is not obliged to refund the money until the goods are returned by the Buyer or the Buyer provides proof that the goods have been sent back, whichever occurs first.
- 5.6. The Seller is entitled to offset the claim for damages caused to the goods against the Buyer's claim for a refund of the purchase price.
- 5.7. In cases where the Buyer has the right to withdraw from the Purchase Contract under Section 1829(1) of the Civil Code, the Seller is also entitled to withdraw from

the Purchase Contract at any time up until the goods are received by the Buyer. In such cases, the Seller will refund the purchase price to the Buyer without undue delay via a cashless payment to an account designated by the Buyer.

- 5.8. If the Buyer received a gift along with the goods, the gift agreement between the Seller and the Buyer is concluded with a resolutive condition that if the Buyer withdraws from the Purchase Contract, the gift agreement regarding such a gift ceases to be effective, and the Buyer is required to return the gift along with the goods to the Seller.

## **6. TRANSPORT AND DELIVERY OF GOODS**

- 6.1. If the mode of transport is arranged based on a specific request by the buyer, the buyer assumes the risk and any additional costs associated with this mode of transport.
- 6.2. If the seller is obligated under the purchase contract to deliver the goods to a location specified by the buyer in the order, the buyer is required to accept the goods upon delivery.
- 6.3. If, for reasons attributable to the buyer, it is necessary to deliver the goods repeatedly or in a manner other than as specified in the order, the buyer is responsible for covering the costs associated with repeated delivery or with the alternative delivery method.
- 6.4. Upon receiving the goods from the carrier, the buyer is obligated to check the integrity of the goods' packaging and immediately report any damage to the carrier. If the packaging is found to be damaged in a way that suggests unauthorized access to the shipment, the buyer is not obligated to accept the shipment from the carrier. This does not affect the buyer's rights regarding liability for defects in the goods or any other rights granted by applicable legal regulations.
- 6.5. Additional rights and obligations of the parties related to the transport of goods may be governed by the seller's specific delivery terms, if issued by the seller.

## **7. RIGHTS ARISING FROM DEFECTIVE PERFORMANCE**

- 7.1. The rights and obligations of the contracting parties concerning rights arising from defective performance are governed by applicable general legal regulations (in particular, Sections 1914 to 1925, Sections 2099 to 2117, and Sections 2161 to 2174b of the Civil Code, and Act No. 634/1992 Coll., on Consumer Protection, as amended).
- 7.2. If the subject of the purchase is a tangible movable item that is integrated with digital content or a digital content service in such a way that it would not function without them (hereinafter referred to as "item with digital properties"), the provisions on the seller's liability for defects also apply to the provision of digital content or a digital content service, even if provided by a third party. This does not apply if it is evident from the purchase contract and the nature of the item that they are provided separately.
- 7.3. The seller is liable to the buyer to ensure that the item is free from defects upon

receipt. In particular, the seller guarantees that the item:

- 7.3.1. corresponds to the agreed description, type, quantity, quality, functionality, compatibility, interoperability, and other agreed properties;
- 7.3.2. is suitable for the purpose for which the buyer requires it and which the seller has agreed to;
- 7.3.3. is delivered with the agreed accessories and instructions, including installation or assembly instructions.

7.4. In addition to the agreed properties, the seller is liable to ensure that:

- 7.4.1. the item is suitable for the purpose for which items of this type are normally used, considering the rights of third parties, legal regulations, technical standards, or codes of conduct in the relevant industry if technical standards do not exist;
- 7.4.2. the item corresponds in quantity, quality, and other properties, including durability, functionality, compatibility, and safety, to the usual properties of items of the same type that the buyer can reasonably expect, considering public statements made by the seller or another person in the same contractual chain, particularly in advertising or labeling, unless the seller proves they were unaware of them or they were modified in a manner comparable to the original statement by the time the contract was concluded, or they could not have influenced the purchase decision;
- 7.4.3. the item is delivered with accessories, including packaging, assembly instructions, and other usage instructions that the buyer can reasonably expect;
- 7.4.4. the item matches the quality or design of a sample or model provided by the seller before the contract conclusion.

7.5. The provisions of Article 7.4 of the Terms and Conditions do not apply if the seller specifically informed the buyer before concluding the contract that a particular property of the item differs, and the buyer explicitly agreed to this when concluding the contract.

7.6. The seller is also liable for defects caused by improper assembly or installation performed by the seller or under their responsibility, or by the buyer if the defect arose from deficiencies in the instructions provided by the seller or the provider of digital content or services in the case of items with digital properties.

7.7. If a defect manifests itself within one year of receipt, it is presumed that the item was defective at the time of receipt, unless this presumption is incompatible with the nature of the item or the defect. This period is paused for the time the buyer cannot use the item due to a justified claim of defect.

7.8. If the purchase involves an item with digital properties, the seller ensures the provision of agreed updates to the digital content or service. Alongside the agreed updates, the seller ensures the provision of updates necessary for the item to retain the properties described in Articles 7.3 and 7.4 of the Terms and Conditions.

- 7.8.1. For a period of two years, if the digital content or digital content service is to be provided continuously for a specific duration according to the purchase contract, and if a provision for a period longer than two years is agreed upon, for the entire agreed duration.
- 7.8.2. For a period reasonably expected by the buyer, if the digital content or digital content service is to be provided as a one-time delivery according to the purchase contract; this shall be assessed based on the type and purpose of the item, the nature of the digital content or service, and the circumstances at the time the purchase contract was concluded, as well as the nature of the obligation.
- 7.9. The provisions of Article 7.8 of the Terms and Conditions do not apply if the seller explicitly informed the buyer before the conclusion of the purchase contract that updates would not be provided, and the buyer expressly agreed to this when concluding the contract.
- 7.10. If the buyer fails to perform an update within a reasonable period, they have no rights regarding defects that arise solely as a result of the unperformed update. This does not apply if the buyer was not informed about the update or the consequences of not performing it, or if the update was not performed or was performed incorrectly due to deficiencies in the instructions. If, according to the purchase contract, digital content or a digital content service is to be provided continuously for a specific period and a defect manifests or occurs within the time frame specified in Articles 7.8.1 and 7.8.2 of the Terms and Conditions, it is presumed that the digital content or digital content service is being provided defectively.
- 7.11. The buyer may report a defect that manifests itself on the item within two years of receipt. If the subject of the purchase is an item with digital properties and digital content or a digital content service is to be provided continuously for a specific period under the purchase contract, the buyer may report a defect that occurs or becomes apparent within two years of receipt. If the provision is to last longer than two years, the buyer has the right to claim a defect that occurs or becomes apparent during that time. If the buyer has justifiably reported a defect to the seller, the period for reporting defects is paused for the time during which the buyer cannot use the item.



- 7.12. If the item has a defect, the buyer may request its removal. At their discretion, the buyer may demand the delivery of a new defect-free item or the repair of the existing item, unless the chosen method of defect removal is impossible or disproportionately costly compared to the alternative. This is assessed particularly based on the significance of the defect, the value the item would have without the defect, and whether the defect can be resolved by the alternative method without significant inconvenience to the buyer. The seller may refuse to remove the defect if it is impossible or disproportionately costly, especially considering the significance of the defect and the value the item would have without it.
- 7.13. The seller shall remove the defect within a reasonable period after it is reported, ensuring that this does not cause significant inconvenience to the buyer, taking into account the nature of the item and the purpose for which the buyer purchased it. The seller shall take possession of the defective item at their own expense. If the defect requires the dismantling of the item, which had been installed in accordance with its nature and purpose before the defect appeared, the seller shall dismantle the defective item and install the repaired or new item, or cover the costs associated with such actions.
- 7.14. The buyer may request a reasonable discount or withdraw from the purchase contract if:
- 7.14.1. the seller has refused to remove the defect or has not removed it in accordance with Article 7.13 of the Terms and Conditions,
  - 7.14.2. the defect recurs,
  - 7.14.3. the defect constitutes a fundamental breach of the purchase contract, or
  - 7.14.4. it is evident from the seller's statements or the circumstances that the defect will not be remedied within a reasonable period or without significant inconvenience to the buyer.
- 7.15. If the defect of the item is insignificant, the buyer cannot withdraw from the purchase contract (as per Article 7.14 of the Terms and Conditions); it is presumed that the defect is not insignificant. If the buyer withdraws from the purchase contract, the seller shall refund the purchase price to the buyer without undue delay after receiving the item or after the buyer provides proof that the item has been sent back.
- 7.16. A defect can be reported to the seller from whom the item was purchased. However, if another person is designated for the repair and is located either at the seller's location or closer to the buyer, the buyer shall report the defect to the person designated to carry out the repair.
- 7.17. Except in cases where another person is designated to carry out the repair, the seller is obligated to accept complaints at any of their business locations where accepting complaints is possible, given the range of goods sold or services provided, or at their registered office. The seller must issue the buyer a written confirmation upon receiving the complaint, specifying the date the complaint was submitted, its content, the resolution method requested by the buyer, and the buyer's contact details for providing information about the resolution. This obligation also applies

to other persons designated to carry out the repair.

- 7.18. Complaints, including the removal of defects, must be resolved, and the buyer must be informed of the resolution no later than thirty (30) days from the date the complaint was submitted, unless the seller and the buyer agree on a longer period. If the obligation involves the provision of digital content, including digital content delivered on a tangible medium, or a digital content service, the complaint must be resolved within a reasonable time, taking into account the nature of the digital content or service and the purpose for which the buyer required it.
- 7.19. After the expiration of the period specified in Article 7.18 of the Terms and Conditions without resolution, the buyer may withdraw from the purchase contract or request a reasonable discount.
- 7.20. The seller is obligated to provide the buyer with a confirmation of the date and method of complaint resolution, including confirmation of the repair performed and its duration, or a written justification for rejecting the complaint. This obligation also applies to other persons designated to carry out the repair.
- 7.21. The buyer may exercise their rights regarding liability for defects in goods specifically in person at the address: Nákladní 431, 460 07 Liberec, by phone at +420 775 886 334, or via email at [produkce@nordbeans.cz](mailto:produkce@nordbeans.cz).
- 7.22. Anyone entitled to rights arising from defective performance is also entitled to reimbursement of expenses reasonably incurred in exercising these rights. However, if the buyer does not claim the reimbursement within one month after the expiration of the period for reporting the defect, the court will not grant the reimbursement if the seller objects on the grounds that the claim was not made in a timely manner.
- 7.23. Additional rights and obligations of the parties related to the seller's liability for defects may be regulated by the seller's complaints procedure.
- 7.24. The seller or another person may provide the buyer with a quality guarantee in addition to the buyer's statutory rights arising from defective performance.

## **8. ADDITIONAL RIGHTS AND OBLIGATIONS OF THE CONTRACTING PARTIES**

- 8.1. The buyer acquires ownership of the goods upon full payment of the purchase price.
- 8.2. The seller is not bound by any codes of conduct in relation to the buyer within the meaning of Section 1820(1)(n) of the Civil Code.
- 8.3. The seller handles consumer complaints via email. Complaints can be sent to the seller's email address. The seller will send information about the resolution of the buyer's complaint to the buyer's email address. No other rules for handling complaints are established by the seller.
- 8.4. The Czech Trade Inspection Authority, with its registered office at Štěpánská 567/15, 120 00 Prague 2, Company ID: 000 20 869, internet address: <https://adr.coi.cz/cs>, is authorized for out-of-court resolution of consumer disputes arising from the purchase contract. The online dispute resolution platform available at <http://ec.europa.eu/consumers/odr> can also be used to resolve disputes between the seller and the buyer arising from the purchase contract.

- 8.5. The European Consumer Centre Czech Republic, located at Štěpánská 567/15, 120 00 Prague 2, internet address: <http://www.evropskyspotrebitel.cz>, serves as the contact point pursuant to Regulation (EU) No. 524/2013 of the European Parliament and of the Council of 21 May 2013 on online dispute resolution for consumer disputes and amending Regulation (EC) No. 2006/2004 and Directive 2009/22/EC (Regulation on Consumer ODR).
- 8.6. The buyer may file a complaint with the supervisory or state oversight authority. The seller is authorized to sell goods based on a trade license. Trade inspections are carried out by the competent trade licensing office within its jurisdiction. Oversight of personal data protection is conducted by the Office for Personal Data Protection. The Czech Trade Inspection Authority oversees, within its defined scope, compliance with the Civil Code and Act No. 634/1992 Coll., on Consumer Protection, as amended.
- 8.7. The buyer hereby assumes the risk of a change in circumstances within the meaning of Section 1765(2) of the Civil Code.

## **9. PROTECTION OF PERSONAL DATA**

- 9.1. The seller fulfills their information obligation towards the buyer, pursuant to Article 13 of Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation, hereinafter referred to as the "GDPR"), related to the processing of the buyer's personal data for the purposes of fulfilling the purchase contract, negotiating the purchase contract, and fulfilling the seller's legal obligations, through a separate document.

## **10. SENDING COMMERCIAL COMMUNICATIONS AND STORING COOKIES**

- 10.1. The buyer agrees, pursuant to Section 7(2) of Act No. 480/2004 Coll., on Certain Information Society Services and on Amendments to Certain Acts (Act on Certain Information Society Services), as amended, to the sending of commercial communications by the seller to the buyer's email address or telephone number. The seller fulfills their information obligation towards the buyer, pursuant to Article 13 of the GDPR, related to the processing of the buyer's personal data for the purpose of sending commercial communications through a separate document.
- 10.2. The seller fulfills their legal obligations related to the potential storing of cookies on the buyer's device through a separate document.

## **11. DELIVERY**

- 11.1. The buyer may be contacted via their email address.

## 12. FINAL PROVISIONS

- 12.1. If the relationship established by the purchase contract contains an international (foreign) element, then the parties agree that the relationship shall be governed by Czech law. By choosing the law according to the previous sentence, the buyer who is a consumer is not deprived of the protection afforded to them by provisions of the legal order from which it is not possible to derogate by agreement, and which would otherwise apply in the absence of a choice of law under Article 6(1) of Regulation (EC) No 593/2008 of the European Parliament and of the Council of 17 June 2008 on the law applicable to contractual obligations (Rome I).
- 12.2. If any provision of the Terms and Conditions is invalid or ineffective, or becomes so, it shall be replaced by a provision whose meaning is as close as possible to the invalid provision. The invalidity or ineffectiveness of one provision does not affect the validity of the remaining provisions.
- 12.3. The purchase contract, including the Terms and Conditions, is archived by the seller in electronic form and is not accessible.
- 12.4. An appendix to the Terms and Conditions consists of a sample form for withdrawal from the purchase contract.
- 12.5. Contact details of the seller: registered office address 1. Máje 868/11, Liberec 460 01, email address [info@nordbeans.cz](mailto:info@nordbeans.cz), phone number +420 775 886 333. The seller does not provide any other means of online communication.

In Liberec, on April 28, 2023